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Commercial Banking **Netherlands**

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HSBC France, Amsterdam Branch

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We are committed to protecting your privacy. All information gathered from you in connection with your use of the Site or any Local Site will be maintained in accordance with the applicable privacy policies disclosed for the Site or any of the Local Sites. The Privacy and Data Protection Statement (including the Cookie Policy) can be viewed by clicking on the link listed below and shall be deemed to be incorporated in these Terms and Conditions

No offer

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We have not verified the content of any such web sites, or pages. It is recommended that you view the linked website's terms or privacy policy pages to understand how use of that website may affect you.

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Do not use ordinary e-mail to communicate personal or confidential information to us. Use the secure server available at your Local Site. Ordinary e-mail messages sent over the Internet may be intercepted, lost or altered. We are not responsible for them and will not be liable to you or anyone else for any damages in connection with any messages sent by you to us using ordinary e-mail.

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Your use of the Service will result in us holding the data you submit for use of the Service. The data will be held in the USA and will only be used to provide you with the information you have requested receiving via the Service or for statistical analysis. By using the Service, you agree to us holding and using your data as indicated above.

We may at any time at our discretion withdraw the Service and/or your use of it.

The provisions under "No warranties" in these Terms and Conditions shall apply as if reference to "the Site" includes reference to the Service.

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HSBC is committed to providing a website that is accessible to the widest possible audience, regardless of technology or ability. We are actively working to increase the accessibility and usability of this website and in doing so, adhere to internationally accepted standards and guidelines.

This website endeavours to meet the Web Content Accessibility Guidelines Version 2.0 (WCAG 2.0) at a minimum "Double-A" (AA) rating. The guidelines, drawn up by the World Wide Web Consortium (W3C), explain how to make web content more accessible to people with disabilities. We seek to ensure that this website is accessible to people who use assistive technology like screen readers and speech-input software and those unable to use a mouse or a pointing device.

Accessibility features on this site include:

- Strong colour contrasts
- Text can be resized
- Page layout is flexible (it resizes according to the width of your browser window)
- Headings are used correctly to make them readable through screen readers
- Links do what they say. We don't use 'click here'
- Tables are laid out in tabular form with headings and summaries
- All form fields have labels, and follow a logical tab sequence to ensure easy navigation

- We use cascading style sheets (CSS) to determine the presentation of our website – this assists those using screen-reading devices
- Where we use images, we use alternative text so that those who cannot see the image can read the text. These can be read by screen-reading devices
- Most PDF files on this site are tagged to allow basic accessibility

This site has been built using code compliant with W3C standards for HTML and CSS. The site displays correctly in current browsers and using standards-compliant HTML/CSS code means any future browsers will also display it correctly.

Browsers and operating systems that we support

Browsers

- Internet Explorer 8
- Internet Explorer 7
- Firefox 3.0 and above
- Safari 4 and above
- Google Chrome

Operating systems

- XP
- Vista
- Windows 7
- Mac OS X 10.4 and above

Browser updates are available free of charge from each browser provider. Operating systems can be purchased from software vendors. We will update our list of supported browsers and operating systems from time to time as the software used by our customers changes. We also endeavour to support the most popular combinations of these browsers and operating systems, for example Internet Explorer 8 with Windows 7.

Reasons to upgrade your browser

- New versions are more secure
- New versions are faster
- Improved browsing experience

Browser updates are available from Microsoft, Firefox, Safari, Google.

We use accessibility testing tools and perform periodic accessibility audits of our site. Whilst HSBC strives to adhere to accepted guidelines and standards for accessibility and usability, rapid changes in technology mean it is not always possible to do so in all areas of the website. We are, however, continually seeking solutions to address accessibility issues.

Cookie Policy

Understanding how and why we use cookies

We use cookies on our website (hsbc.com) to create the most effective website possible for our users. Among other things, the cookies we use allow us to improve your experience when using our website and to ensure the website performs as you expect it to.

This Cookie Policy explains what cookies are, how we use them on hsbc.com and what benefits they bring. On local websites which are linked from this site, cookies may be used to allow you to log on to Internet Banking, choose log-in preferences, and apply for products and services online and use financial tools. Please bear in

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As you may be aware, recent legislation requires websites to gain visitors' consent to use certain cookies. As a group, HSBC is working to implement appropriate changes to its websites as soon as possible.

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Our local sites may share personal information gathered through cookies on their local sites, for example where you have given them express consent to do so by applying for a product or service and in accordance with the local site cookie policy.

Do cookies compromise my security when I'm logged on to Internet Banking?

Internet Banking is not offered on this site but we do provide you with the ability to link to local sites to access your Internet Banking. As stated in the Terms and Conditions, your use of local sites, including Internet Banking, is governed by the local site terms and conditions and any applicable product terms and conditions, including the cookie policy shown on the local site. In fact, many of the cookies used on local sites are used purely to provide important security features such as protecting your data and your accounts.

[Follow this link to see other frequently asked questions.](#)

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Cookies are small text files that are sent to and stored on your computer, smartphone or other device for accessing the internet, whenever you visit a website. Cookies are useful because they allow a website to recognise a user's device. On this site, the cookies we use include 'analytics' cookies, to analyse how users use this site to help us make our website better for those who visit it regularly, and 'load-balancer' cookies, which are essential to ensure performance of the site.

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More information about cookies can be found on allaboutcookies.org

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However, please remember that cookies are often used to enable and improve certain functions on our site. If you choose to switch certain cookies off, it is likely to affect how our site works.

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Privacy Policy

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If you register your personal details for the email alerts service, we will ask you to provide us with certain up to date data about yourself, which we will handle in accordance with the United Kingdom's Data Protection legislation but please note that it may be hosted or transferred outside of this jurisdiction. We will not share your personal information with entities outside of the HSBC Group. We maintain strict security standards and procedures with a view to preventing unauthorised access to your data by anyone, including our staff. We use leading technologies such as (but not limited to) data encryption, firewalls and server authentication to protect the security of your data. All Group companies, all our staff and whenever we hire third parties to provide support services, we will require them to observe our privacy standards and to allow us to audit them for compliance.

Cookies

You should read our Cookie Policy to find out more about how HSBC and our trusted partners use cookies, which is relevant to your experience on this website.

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